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Welcome to Chapel Hill Pediatric Dentistry! We are pleased that you have selected us for your child's dental care. In order to provide proper and complete care, we must have a health history as part of your child's permanent records. Therefore, please complete the New Patient Registration Packet (see link) and bring it with you.

We believe that the first dental examination for your child should occur between the ages of 12 and 18 months. Early diagnosis and treatment (if necessary) can prevent later, more serious problems.

BEFORE THE FIRST VISIT: You play a large part in preparing your child for his/her first visit to the dentist. Try to act relaxed and at ease. Avoid using any words that suggest unpleasantness. Explain that the dentist will look and count all his/her teeth. We will explain each of our procedures in terms that children can understand before we perform them. If your child is afraid, be reassuring. Expect your child to do well and enjoy the first visit to our office and chances are, they will.

APPOINTMENTS: Morning appointments are more suitable for young children when they are fresh and rested. This time should not conflict with meals or naps and usually helps with cooperation. The initial appointment has been reserved just for your child. If you must cancel, please let us know at least 24 hours in advance so that we may give that time to another patient. If 2 missed appointments occur or 2 cancellations happen without 24-hours notice, our office reserves the right to NOT schedule any subsequent appointments and charge a broken appointment fee.

PAYMENT POLICY: Our office is considered out of network for all insurance companies. Payment is expected at each appointment as services are rendered. We accept cash, check, MasterCard, Discover, American Express and Visa. For patients with dental insurance, we will electronically file your insurance on your behalf. Any reimbursement by your insurance company should be made *directly to you* according to the terms of your contract with them. Please be aware that the parent/guardian bringing the child to Chapel Hill Pediatric Dentistry is legally responsible for payment of all charges.

Thank you for choosing our office for your child's dental care. We will strive to treat you and your family as we would our own. Together we can give your child a beautiful smile and a lifetime of good dental health.